

CATHY (DUNN) AUSTIN

(662) 325 5985 caustin@library.msstate.edu

EDUCATION

University of Tennessee, Knoxville, TN — *Master of Science, Information Science*

May 2019

Mississippi State University, Starkville, MS — *Bachelor of Arts, English*

May 2014

Mississippi State University, Starkville, MS --*Interim Director for Resource Management, Assistant Professor*

July 2023-PRESENT

- Manages the life cycle of library resources in various formats from acquisition to renewal.
- Facilitates selection, acquisition, licensing, and authentication of resources.
- Processes renewals of print and electronic serials.
- Maintains relationships and collaborates with vendors.
- Supervises some staff members within the Collection Management & Strategy (CMS) division.
- Reviews and negotiates license agreements and maintains organized license records.
- Coordinates demos of new resources for the library.
- Troubleshoots access issues.
- Gathers, assesses, interprets, and presents quantitative and qualitative data about library resources for various internal and external stakeholders.
- Serves as project manager for CMS.
- Stays abreast of emerging trends and best practices in the field.

Mississippi State University, Starkville, MS -- *Coordinator of Acquisitions & Collection Development, Assistant Professor*

July 2019 - June 2023

- Supervise acquisitions unit, including the supervision and training of two staff members in ordering, receiving, and invoicing one-time purchase materials.
- Manage and provide reports for annual departmental monographic allocations.
- Reconcile various acquisitions spreadsheets to ensure expenditures are correctly charged to university accounts.
- Work collaboratively with other librarians to create solutions to workflow problems.
- Assist in collection development activities.
- Serve as vendor contact for one-time purchase vendors.
- Meet library and university requirements for promotion and tenure in the areas of librarianship, research, and service.

Dixon Gallery & Gardens, Memphis, TN — Librarian

March 2018 - June 2019

- Cataloged fine arts books using LibraryWorld ILS and performed original cataloging of rare books.
- Collaborated with Director of Education and Curator to assess collection.
- Deselected and shifted the collection to allow space for future acquisitions.
- Built and maintained knowledge of cataloging standards and best practices.

University of Memphis, Memphis, TN — Electronic Resources Library Assistant

April 2016 - July 2019

- Maintained accurate links and access to subscribed e-journals and databases, communicated with vendors and reported usage statistics.
- Assessed and resolved online access problems.
- Processed new materials, created order records, and paid invoices in Sierra ILS
- Received and processed newspapers, periodicals, books, and ebooks
- Selected and ordered print and electronic materials in Gobi.
- Aided students, faculty, and patrons at the Research & Information Services desk in person, over the phone, and via online chat.
- Supervised volunteers in Collection Management department

Germantown Community Library, Germantown, TN — Library Associate

February 2016-- April 2016

- Built on role as library assistant and continued to serve patrons in the Adult Services department by answering questions and guiding them to appropriate resources.
- Planned and coordinated library-related programs and events with team members.
- Provided instruction for patrons using computers, copiers, printers, scanners, and other library equipment.
- Processed interlibrary loans and incoming periodicals.
- Participated in Books by Mail program by sending library materials to homebound senior citizens in Germantown.
- Co-coordinated "Flippin' Pages," a book club for adults with disabilities in the community.

Germantown Community Library, Germantown, TN — Library Assistant

August 2015 - February 2016

- Served patrons at both the Circulation and Adult Services desks by providing instruction on using the library catalog to locate books, DVDs and other materials.
- Checked library materials in and out to patrons using Polaris ILS, shelved books and other materials in the collection, renewed and created library cards, collected fines and fees, and processed claim returns on patrons' accounts.
- Assisted patrons with computers, copiers, printers, scanners, and other library equipment as well as online resources and databases, processed interlibrary loans and incoming periodicals, and assisted with organizing events and programs.
- Coordinated a digital preservation project involving the history of Germantown, Tennessee by digitizing historical photos and documents.

LIBRARY TECHNICAL SKILLS

Proficient in SirsiDynix Symphony WorkFlows, Sierra, Polaris, LibraryWorld, Serials Solutions, EBSCOnet, EBSCO Holdings Management, Microsoft Word, Excel, PowerPoint, and Outlook.

SERVICE, TRAINING & COMMITTEES

American Library Association:

- Secretary, New Members Round Table, 2021-2023

Southeastern Library Association:

- Co-Chair, Resources and Technical Services Librarians Section, 2023

Mississippi Library Association:

- Chair, Technical Services Roundtable 2022
- Vice Chair, Technical Services Roundtable 2021
- Secretary, Technical Services Roundtable 2020

Mississippi State University Libraries:

- Chair and Dean's Advisory Council Representative, MSU Libraries Faculty, 2022-2023
- Co-Chair, Subject Support Program Committee, 2022-2023
- Co-Chair, 3rd Floor Weeding Project Committee, 2021-2023
- Chair, Library Activities and Professional Development Committee, 2021-2022
- Member, Electronic Resources Evaluation Committee, 2019-2022
- Member, Diversity, Equity, and Inclusion Committee, 2020-2022
- Member, Research Committee, 2020-2023

University of Memphis:

- SafeZone Training, 2018
- Music Library Assistant III Search Committee, 2018
- Memphis Innovation Bootcamp, 2018
- Electronic Resources Committee, 2018-2019
- Innovation Task Force, 2017-2019
- Staffing Pool, 2017-2019

PUBLICATIONS & PRESENTATIONS

Austin, Cathy (2023). "ER & L Virtual Conference Report 2023." *Journal of Electronic Resources Librarianship*, 35(3), 225-230. DOI: 10.1080/1941126X.2023.2225010

Austin, Cathy. (25 June 2023). "Adventures in Assessment: Evaluating E-Resources Subscriptions." ALA Annual Conference, Chicago, IL. Poster Presentation.

Austin, Cathy. (9 March 2023). "Streaming Video Management in Academic Libraries." *Electronic Resources & Libraries Virtual Conference*. Conference Presentation.

Austin, Cathy and Thornton, Bonnie. (14 November 2022). "A Path Towards Understanding Streaming Video Licensing and Acquisitions in Academic Libraries: A Discussion of Survey Results." 2022 Charleston Library Conference. Virtual Poster Presentation.

Austin, Cathy and Thornton, Bonnie. (2022). "Streaming Video and Academic Libraries: A Survey on Commonalities in Acquisitions." *Journal of Electronic Resources Librarianship*, 34(3), 245-255. DOI: 10.1080/1941126X.2022.2099040

- Austin, Cathy. (2022). "ER & L Virtual Conference Report 2022." *Journal of Electronic Resources Librarianship*, 34(3), 269-274. DOI: 10.1080/1941126X.2022.2099048
- Austin, Cathy. (2022). "Notes on 'Changing Workflows in Midstream: Impact of COVID-19 on Streaming Video Acquisitions at MSU Libraries.'" *Serials Review*, 47 (3-4), 168-181.
- Austin, Cathy. (5 November 2021). "A conversation on Streaming Video Acquisition: Post-Pandemic Acquisition Processes and Sustainability of License Models in Academic Libraries." 2021 Charleston Library Conference. Conference Presentation.
- Austin, Cathy. (2021). "ER & L Virtual Conference Report 2021." *Journal of Electronic Resources Librarianship*, 33(3), 224-228. DOI: 10.1080/1941126X.2021.1949164
- Austin, Cathy. (17 June 2021). "Tips and Tricks for Managing a Streaming Video Collection." SUNYLA Annual Conference. Conference Presentation.
- Dunn, Catherine and Thornton, Bonnie. (11 March 2021). "Changing Workflows in Mid-Stream: Impact of COVID-19 on Streaming Video Acquisitions at Mississippi State University." *Electronic Resources & Libraries Virtual Conference*. Conference Presentation.
- Dunn, Cathy. (2021). "Virtual Charleston Conference 2020 Report." *Journal of Electronic Resources Librarianship*, 33(1), 45-47. DOI: 10.1080/1941126X.2021.1871200
- Dunn, Cathy. (2020). Streaming video acquisitions: Factors to consider. *Journal of Electronic Resources Librarianship*, 32(2), 133-135. DOI:10.1080/1941126X.2020.1739852
- Dunn, Cathy G. and Barton, Gail P. (2018). "2017 Tennessee Bibliography." *Tennessee Libraries*, 68 (4).
- Dunn, Catherine (2018). "The Forest." *America's Best Emerging Poets* (p. 107). [n.p.]: Z Publishing House.
- Dunn, Catherine (2018). "Here Lies Determination," "The Lake." *Mississippi's Best Emerging Poets* (pp. 59, 60). [n.p.]: Z Publishing House.
- Dunn, Catherine and Barton, Gail. (5 April 2018). "All in for Resource Sharing Options! Realize Savings Using Article Providers." Tennessee Library Association Conference. East Memphis Hilton Hotel, Memphis, TN. Conference Presentation.
- Dunn, Catherine (2014). "Lightning," "Nike," "How to Travel to the Edge of Time." *The Streetcar*, 2, pp. 11, 76, 82.

PROFESSIONAL AFFILIATIONS

American Library Association (ALA)

Southeastern Library Association (SELA)

Mississippi Library Association (MLA)